



Booking Confirmation

(This document has to be printed out and presented at the pickup location)

Booking Reference	42489
Renter	Aleksey Chermnykh
Date	Di 26.05.2026, 11:26 o'clock
Supplier	Roadsurfer

Pickup & Drop-off Details

Pickup	Drop-off
Date: Do 04.06.2026 Time: 15:00 o'clock Station: roadsurfer GmbH Riesaer Straße 100 04319 Leipzig Phone: +49 89 2154 1673 Opening Hours: 10:00-16:00	Date: Do 11.06.2026 Time: 11:00 o'clock Station: roadsurfer GmbH Via Ghebba, 109 30034 Venice Phone: +49 89 2154 1673 Opening Hours: 10:00-16:00

Vehicle Information

License Plate	WI RS 4416
Make / Model	FAMILY FINCA VW Grand California 600 - VW Crafter 2

Booking Summary

Pos.	Description	Amount
1	Vehicle FAMILY FINCA VW Grand California 600 - VW Crafter 2 From Thu 04.06.2026, 15:00 Until Thu 11.06.2026, 11:00	€1.00
2	Reservation deposit	€100.00
3	Extra Day Price	€136.00
4	Rental insurance cover	€0.00
5	Carefree Package	€139.30
6	No Fuel included	€0.00
7	Unlimited Kilometers	€99.00
Total amount		€475.30

Important information about your rental

To ensure that you are fully prepared for your rental, please read the information about your booking carefully.

What do I need for the rental?

Please bring the following with you when picking up the vehicle:

- Valid driving licence
- ID
- Credit card in your name

Contact

In case of questions or problems during the rental you can call ROADSURFER from Mon-Sat 9-18h at +49 (0)89 2154 1673.

No Fuel included

The vehicle is handed over with a full tank and must be returned fully refueled.

Note on the fuel policy:

The €50 fuel reimbursement only applies if you remain within the terms of the €1 offer. If additional days are booked outside of this offer, the fuel reimbursement no longer applies.

Mileage Policy

For ROADSURFER the included kilometers are limited to the transfer distance plus a small tolerance. You have booked 1400 kilometers. Please note if you have booked and paid for extra Kilometers these come on top.

Driving License/Minimum Age

A class B driver's license is required to drive the camper vans. In addition, you must be at least 18 years old and have held your driver's license for more than one year.

Rental insurance cover

Roadsurfer Coverage

The rental price includes:

- **Liability insurance**
- **Comprehensive insurance** with a €3,000 deductible per claim
- **Europe-wide breakdown cover**

You can also reduce the deductible for a fee when you pick up the car.

Carefree Package

Carefree Package: BD24's deductible reimbursement is currently capped at €3,000.

The Carefree Package includes deductible insurance for rental cars (**SBÜV**) and occupant accident insurance (**IUV**) from Berlin Direkt Versicherung AG (BD24).

SBÜV:

BD24 will reimburse, up to the agreed sum insured of 3,000€, the deductible contractually owed and charged by an official and commercially operating vehicle rental company, provided that the damage was caused by:

- Damage to the insured rental vehicle due to parking damage, vandalism, marten bite, wild game damage or an accident;
- An attempted theft of the rented vehicle by criminal acts of third parties or by theft of the rented vehicle by criminal acts of third parties;
- Damage to the following vehicle parts:
 - on windscreens and other car windows including interior and exterior mirrors;
 - Front headlights and rear/brake lights;
 - Rims, wheels, tyres, hubcaps;
 - Mudguards, bumpers, front/rear spoiler, doors;
 - Number plate and aerial;
 - Roof & underbody protection incl. oil pan and exhaust system, catalytic converter, battery or
 - Vehicle interior

IUV:

In the event of damage to health or death as a result of an insured accident event, BD24 will reimburse:

- A disability benefit dependent on the degree of disability caused by the accident;

- A death benefit of €25,000 per person in the event of disability and death.

If several insured persons suffer involuntary damage to their health as a result of an accident while a person authorised to drive the vehicle is driving the vehicle, the maximum compensation for this insured event is limited to a total of €50,000.

You can find more information in the insurance conditions.

[Information sheet of insurance products](#)

[General Conditions of Insurance \(AVB\)](#)

For your assistance here is a damage template: [Damage Template](#)

Extra Driver

You can register an extra driver during the Movacar Checkout process. Roadsufér requires however that the name be supplied once the Roadsufér reservation has been created.

Maximal Rental Length

The rental length is restricted to the duration booked. Extensions and/or changes may be requested by E-Mail. We will then request the changes with Roadsufér and get back to you.

Deposit for car rental company

ROADSURFER requires a deposit of €1,100 by credit card. Visa or Mastercard are accepted. The amount will only be blocked and automatically released after 30 days if everything is in order. If you don't have a credit card, you can also pay by EC card. However, since these payments are not reserved, but debited from your account, the refund can take 6-8 weeks. Unfortunately, cash payment of the deposit, bank transfer in advance or deposit with American Express is not possible.

7 Day (168-hour) cancellation fee

If the customer cancels up to 7 days (168 hours) before the start of the journey, Target Mobility is entitled to demand lump-sum compensation of €100 from the customer.

Reservation deposit

Reservation fee (free cancellation up to 7 days before pick-up)

A reservation fee of €100 will be charged in addition to the agency fee to secure the reservation.

- Free cancellation up to 7 days before pick-up: If cancelled earlier than 7 days before pick-up, the fee will be refunded in full.
- For cancellations within 7 days prior to collection, the reservation fee will be retained as a lump-sum compensation.
- The reservation fee will be refunded in full once the vehicle has been properly returned.

- The refund may take up to seven working days.

Pick-up and drop-off times

Please adhere to the times stated in the booking in your ROADSURFER customer account. ROADSURFER stations are closed on Sundays and public holidays.

General terms and conditions

You can find the valid terms and conditions of Roadsurfer here: [Roadsurfer terms](#)

The valid terms and conditions of Target Mobility GmbH (Movacar) can be found here: [Terms & Conditions](#)

Data protection: The protection of your data is very important to us. You can find more information here: [Privacy Policy](#)

Other

Please take note of the special instructions from Roadsurfer

- You will receive your camper van top cleaned outside and inside! If you return your camper well maintained (swept and wiped), you will not be charged a cleaning fee of 50€.
- In case of speeding tickets, parking tickets, etc. ROADSURFER will charge a handling fee of 19,00€.
- Roadsurfer may change make/model if the reserved one is unavailable.

We are here for you!

If you have any further questions, send us an email at service@movacar.de. We will get back to you as soon as possible.

Have a good trip!

Your Movacar team